



Metro Christian Academy



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Imagine starting a new position as a private school registrar on the same day your replacement leaves. That's what Christy Argo, registrar at Metro Christian Academy in Tulsa, Oklahoma, had to do. Unfortunately, the transition didn't go as smoothly as she hoped.

"That first year was chaos" she said. "The school had always mailed the transcripts out. I had to line my office with sticky notes of college addresses. That's how I started this position."

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Christy Argo, Registrar
Metro Christian Academy

Mailing transcripts took lots of time and plenty of labels, according to Argo. The school had the documents ready to go by the second week of June, but being responsible for both high school and middle school students, it took her nearly two weeks to mail them all out. Even when everything was prepared ahead of time, mailing transcripts was a massive undertaking.

Introducing Parchment

Finding Parchment was like a breath of fresh air for the academy, and for Argo in particular. "When I looked into [the company], I thought it would be a great way to change what we were doing," Argo said.

But in order to launch Parchment at Metro Christian Academy, she had to gain buy in from her chief financial officer. Instead of talking about the



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monetary side of things, Argo emphasized how much time Parchment would save. "I told him it'd be costly, but it'll pay for itself if we charged [for transcripts sent]," she explained.

Luckily, Metro's CFO agreed. That and his interest in edtech prompted him to sign off on the software.

Saving time. Changing how registrars and students interact.

As a private school in Oklahoma, Metro isn't required to use the state-mandated credentialing system like the public schools. This suits Argo well, as she wouldn't use anything other than Parchment. "It's such an informative system," she said. "Everyone knows what's going on. Students know about [transcript] requests, deliveries and what's been sent."

It's also led her to interact with students much more. Argo's next plan is to get Parchment in front of students during their freshman and sophomore years so they're familiar with the program by the time they become juniors and seniors. She also wants to help them access Parchment on their phones via technology like QR codes.

Still, the biggest change Argo has seen has been on the postsecondary side. "Colleges are pushing the trend [that high schools are following] by requesting college transcripts electronically," she noted.

"I totally recommend Parchment to anyone who's looking," Argo made clear. She loves that neither students, registrars nor parents are in the dark about where a transcript is at any given time.

"One of the most common issues I face is when students get messages from colleges saying the schools don't have their transcripts," Argo explained. "They come to me in a panic, but I can go into Parchment and confirm whether or not this is true."

Argo also emphasized her appreciation for Parchment's service representatives, saying she never feels like she has to do anything by herself.

When it comes to credentials, is your office suffering from a similar situation? To increase office efficiency and get credential delivery back on track, contact Parchment today.